	•					135
_1	36	3 /	140 14	1214	14 140	
			Dathanus	Guaranteed	Receipt Ac	knowledge
Service	Device	Presence Detection	Delivery Confirmation	Delivery	Native	Manual 149
AOL	Any Device that has AOL Instant Messenger	✓	_			1
Yahoo!	Any Device that has Yahoo Instant Messenger	✓	_	_	_	1
Microsoft	Any Device that has MSN Instant Messenger	√		_		✓
	Interactive Pager	-	Varies	Some	Some	
	Alpha/Numeric Pager		Varies	Some		✓
Pager	Cell Phone Based Pager		Varies	Some	_	-
	Two-Way Pagers		Varies	Some	1	
Wireless			✓	Some	Some	✓
enabled PDA	Windows CE		1	Some	Some	✓
	Mobile Phone Voice Mail		_	✓	_	_
Voice Mail	Business Voice Mail	_	_	✓		-
	Business Phone	-	-	✓	-	✓
	Home Number	r –	_	✓		✓
Voice Cal	Alternative Business Contac	t -		✓	_	✓
	Mobile Phone	1		✓		1
SMS	SMS Capable Device	_	Varies	✓		✓
WAP	WAP Micro- browser capable device	•	✓	_	✓	<u></u>
	WAP Phone	B	✓		/	
Email	Email Client	-	✓	-	✓	✓

FIG. 5D

Device 162	SMS 164	<i>Email</i> <u>166</u>	IVR 168	Voice Mail <u>170</u>	Instant Messenger <u>172</u>
Web Phone	>	>	>	>	>
Mobile Phone (without internet access)	>	>	>	>	>
Touch Tone Phone			>	>	
Pulse Dial Phone				>	
Personal Computer/ Desktop			>		>
Windows CE Device			>		>
Interactive Pager			>		
Palm OS Handheld			>		>

FIG. 5E

